# Creating a Culture of Healthcare Excellence

Changing-Creating-Connecting-Coordinating



This month we are covering Access!! We routinely receive requests to provide training and support for Health Centers who are working to improve Access. These services are provided either



All About Access

as an onsite training or part of a remote webinar series. Since we know this is a common pain point- we thought it would be the perfect topic for all as we enter into the second quarter!

We will be covering a glimpse into these trainings on our free webinar this month on April 30th at 3:00pm ET. **CLICK HERE** to register.

#### What is access and Why is it important?

Access is defined as an attempt (successful or unsuccessful) by a patient to have an interaction with their provider or care team. In a value based environment access is measured by 5 dimensions-Appropriateness, Availability, Accessibility, Accommodation, and Affordability.

Health centers will need to have information and awareness across each of these dimensions, both within their four walls and within the healthcare community, to deliver on the promise of the Quadruple Aim. Health centers are assessed on the following:

- Adoption of value based access measures
- Utilization of access data to drive other population health strategies
- Access beyond productivity and no shows
- Access to and utilization of access data for community partners
- Access as a measure of cost

### **April Webinar:**

Who: Jen Calohan

Date: Tuesday 4/30 3:00pm FST

Topic: All About Access

#### Register: **CLICK HERE**

#### May Webinar:

We are taking suggestions for the topic of the May Webinar! Is there something vou would like to see us cover?

Email your suggestion to: info@curisconsulting.com

We look forward to your choice topics!



Join us to learn how you can improve on the five key dimensions of Access, resulting in better patient experience and outcomes!

We look forward to hearing from you this month! Have a great April!

## The CURIS Consulting Team

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#### Where are we next?

April:

- 4/9: "Data Drive Quality and Coordinating" and "Managing Patient Populations" at Oklahoma Primary Care Association
- 4/10: NACHC: Shannon will be serving again as a faculty member for a NACHC training
- 4/11: SUD/MAT Expansion Training (1 Day Onsite)\*
- 4/11: Access Training (1 Day Onsite)\*
- 4/16-4/17: Access and QI Training (1.5 Day Onsite)\*
- 4/25-4/26: PCMH Sustainability Planning & Preparation for Annual Check-Ins (1.5 Days Onsite)\*
- 4/25-4/26: LEAN/Six Sigma Onsite Training (1.5 Day)
- 4/30: CURIS All About Access Free Webinar

May:

• Client Site Visits

\*In order to retain the privacy of our clients, we do not publish where we are conducting internal trainings for staff, members, etc. Only public events such as conferences.

#### Want to book us?

CURIS Consulting Team conducts several speaking engagements a year at various conferences. If you are interested in having one of our consultants come to speak at your conference, please contact: <u>info@curis-consulting.com</u>.



**PCMH 2017:** Have you implemented the 2017 PCMH guidelines yet?

If not we can assist with your transformation, training, or performance assessment, and much more....

Newsletter/Email Sign Up

Want to learn more about us? Visit our website!

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