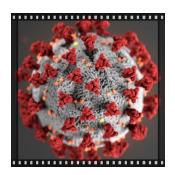
# Creating a Culture of Healthcare Excellence Changing-Creating-Connecting-Coordinating





# CURIS Monthly Newsletter: March/April Edition

## HIGHLIGHT ARTICLE



Coronavirus: Stay Informed, Be Prepared

COVID-19: There is an ongoing investigation to determine more about this outbreak. This is an evolving situation and information will be updated as it becomes available.

The CDC is the best resource for obtaining true facts on this new virus and how you should protect your staff and patients.

To view: CLICK HERE

# ARTICLES TO READ



- 2020 P&I Coronavirus Forum Update
- NHSC Loan
   Repayment
   Programs
   Information;
   Deadline April 23rd
- Making the Case for Primary Care Access

### NACHC P&I and the NEW Guidebook

Announced in the afternoon on 3/9/20 NACHC Announced that P&I is cancelled. For more information: CLICK HERE

2020 Policy and Issues Forum is taking place from March 16-19.



CURIS Consulting will be there for the exciting unveiling of the NEW guidebook titled "Population Health Guidebook: From Paper to People." Our very own Shannon Nielson will be speaking about this Guidebook that CURIS Consulting cowrote with NACHC.

"NACHC is proud to share the recently updated Population Health Guidebook, through this session, which will provide context to the updates, field examples of how it can be implemented, and analysis of how the population health models described in the guidebook can be utilized to change policy."

Day/Time: Wednesday March 18, 8:30 am-10:00 am

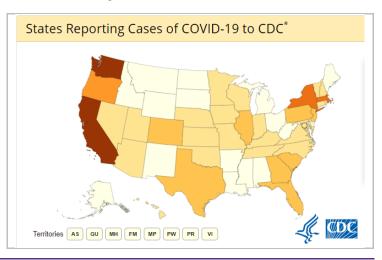
## KNOW YOUR STATS and Question of the Month

### COVID-19 US at a Glance

Total Cases: 423 Total Deaths: 19 States W/Cases: 35

#### Read More

\*Image via website
\*Stats as of 3/9/20



# What is Change Management and What is its role?

#### Answer:

Definition: It is the process, tools and techniques to manage the people side of change to achieve its required business outcomes. It is the systematic management of employee engagement and adoption when the organization changes how work will be done.

*Role:* Change management is both an art and a science. At its core are 3 basic, yet critical, elements:

- 1. *Engaged Leadership*: Engagement from organizational leadership who both understands and supports the proposed change
- 2. Stakeholder Buy In: Buy in of the necessary stakeholders and those who will be impacted by the change
- 3. *Open/Ongoing Communication*: Open and ongoing bidirectional communication (leaders must communicate with their teams, and teams must reciprocate)
- When these three elements are present, the risk of failure will be heavily mitigated and the likelihood of success will be exponentially higher



#### March Awareness Calendar

March honors several Awareness Topics. To highlight a few...

- Multiple Sclerosis Month
- Colorectal Cancer Month
- Nutrition Month
- Patient Safety Awareness Week (8-14)

For a full listing **CLICK HERE** 

TOPIC: Why you need a Designated Compliance Officer

We will give an introduction into why your health center needs a designated Compliance Officer. We will also review how you can use your Compliance Officer to increase involvement into Quality and Risk teams to ensure a proactive approach.

DATE: April 6 at 3:00pm ET

#### **REGISTRATION LINK**

Have a topic idea? Email your suggestion to: <a href="mailto:info@curis-consulting.com">info@curis-consulting.com</a>

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Want to learn more about us? Visit our website!

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