# Creating a Culture of Healthcare Excellence Changing-Creating-Connecting-Coordinating



### Hello Everyone,

We hope everyone is well and safe. We are reaching out in June while we enter a new phase of this pandemic. Staff are starting to go back into the



office (or more staff), deadlines are approaching, and many are having to continue to find more ways to make telehealth and virtual communication a long term solution.

### What Can't Be Ignored During COVID-19

States across the US are facing massive shifts in how healthcare services are delivered, how Health Centers operate, and how reimbursements are being processed and received. However, there are many things that must continue on as "normal" during these times. We know that there are aspects of compliance, operations, quality, and other domains across Health Centers that come with unavoidable regulatory requirements, timelines, and submissions. We recognize that during the current crisis in healthcare, these issues can create a strain on your teams.

We are hosting a Free Webinar that will focus on strategies to ensure you sustain compliance on all things Non-COVID and also discuss the new look of many of your other essential programs and initiatives in a post COVID world. Things like PCMH, FTCA, and Care Management don't go away- the conversation and strategies for success have just changed. Join us to understand how to sustain compliance and redirect transformation in a post COVID environment.

\*\*To Register for our Free Webinar: click here

### How CURIS Is Continuing to Assist Health Centers During COVID-19

We get a lot of questions on how we have been handling our work during this pandemic. Jen and Shannon definitely miss getting to see their clients face to face during their site visits and onsite trainings. However, they still are making every effort to continue to serve their client's needs by making themselves as close to "in person" as possible. Both consultants have been able to fully continue to attend to their scope of work by using:

- Virtual Site Visits
- Virtual Trainings
- Facilitation via Zoom
- Increased meetings via conference call
- Breakout Meeting Rooms (via web conferencing)
- Plus just the regular email, phone call, and text messaging @

Both ladies cannot wait to be able to go back to being onsite and more hands on with their clients again. However, they have both definitely mastered the virtual experience for consulting!

We look forward to hearing from you this month! Have a great June and stay healthy!

## The CURIS Consulting Team

### Did you know we offer Interim Role services?

At certain times it can be difficult to find the perfect candidate for one of your executive role positions. In order to ensure your Health Center, PCA/HCCN continue to run smoothly with the proper amount of leadership needed, you can hire one of us! We are able to temporarily fill your CEO, COO, CFO, QI Director, etc. role both remotely and in person.

If you would like more information. Contact us at <a href="mailto:info@curis-consulting.com">info@curis-consulting.com</a> for more information!



### June CURIS Webinar:

Topic: What Can't Be Ignored During COVID-19: FTCA, QI/QA, and More

Who: Shannon Nielson

When: June 16th at 3:00pm EST

To register for this free webinar: **CLICK HERE** 

#### Where are we next?

All travel and in-person speaking engagements are on hold until travel is permitted safely.

We are pleased to be able to hold virtual training seminars and webinars as requested by our clients.

### Want to book us?

CURIS Consulting Team conducts several speaking engagements a year at various conferences. If you are interested in having one of our consultants come to speak at your conference, please contact: <u>info@curis-consulting.com</u>.

Newsletter/Email Sign Up

Want to learn more about us? Visit our website!

E-Mail: info@curis-consulting.com Website: www.curis-consulting.com



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