



Hello All,

It has been a great start to the year for our CURIS Consulting team.

Quality Award

Amazing Co-Owner and Principal Consultant Shannon Nielson, won an award!!! ☐ We have known all along she was the best and now she has a beautiful award to prove this fact. Shannon was nominated for the PCMH CCE Quality Award by one of our clients. This client recently worked with Shannon on getting their site recognized.

Over Shannon's career she has worked with Health Centers across the nation completing hundreds of PCMH

recognitions and annual renewals. It's amazing to see just how well she knows every aspect of becoming a Patient Centered Medical Home. The piece that sets her apart is her true mission to ensure the intent of becoming PCMH recognized is carried out and not just "checking the boxes" to pass. Her record stands at a 100% pass rate. Shannon has developed special tools, tracking spreadsheets, and a solid work plan that always results in PCMH transformation and recognition success. Shannon always works to ensure patients needs are met and that true transformation of the Health Center occurs.

Congratulations Shannon on all your hard work! ☐☐

OSV Site Visit

Did you know, CURIS offers OSV and FTCA site visit and assistance?

Co-Owner and Principal Consultant Jen Calohan has been prepping with one of her clients over the last few months for an upcoming site visit. This resulting in a very successful report. The report had numerous great things to say including this statement: *"The HCCN has come through a difficult period of leadership transition and staff vacancies and is continuing to recover from their impact. The network, with the help of CURIS Consulting, conducted an intense strategic planning session in 2021 that resulted in a structured plan toward recovery and success."* Always so glad to hear this news!

Call Center

Our VP James Sheehy has been working with a few of our clients on improving their Call Center statistics. James has already made great strides in improving wait times, increasing staff satisfaction, reducing call backs, and streamlining processes for efficiency.

As we mentioned last time we are continuing to work on new ways to assist our

clients. Contact us for more details or keep an eye out for more information soon!

As always reach out to us with any questions or for a free consultation.

Stay Healthy,
The CURIS Consulting Team
Changing - Creating - Connecting - Coordinating

Next FREE Webinar Info



Managing Capital Projects within your Health Care Organization

Whether it is building a new location or renovating an existing one there are a lot of critical tasks at hand, in addition to the continuous discussions between general contractors, architects, and the many stakeholders. Managing capital projects requires a strong team to ensure all areas of the project move along efficiently. For many of us, we are already wearing multiple hats so adding project responsibilities can become overwhelming. In this webinar, we will discuss how to build a strong team that is made up of all internal staff, or a mix of internal with an external consultant, and how to select those who can keep the project moving on schedule. We will also cover the important processes (change orders, payment applications, draw requests, etc...) that must be included in your project plan. Add to that list the ever changing complexity caused by external forces such as the pandemic and many others that affect the supply chains.

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****Please note: If you are unable to attend live the day of a recording will be sent to your email.**

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