

# **Empowering Health Centers with Expert Consulting Solutions**

CURIS consultants bring several decades of experience in the Health Center, PCA/HCCN, and healthcare industry. In addition to our routine suite of consulting services focused on creating clinical and operational excellence, CURIS consultants have seen an increase in the services listed below. For a complete list of our services, please visit our website.

#### **OUR SERVICES**

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- Interim C-Suite/Executive Roles- COO, CIO, CQO, CSO, CCO, and more
- · Call Center Redesign/Optimization/Supervision/Support
- Strategic and Operational Planning and Implementation Support
- · Data Strategy Development
- Health Center Operational Assessments
- Health Center Value Based Risk Assessments
- Program Development
- PCMH
- LEAN Six Sigma
- · Quality, Risk and Compliance-Redesign and Support
- Onsite or Remote Training Workshops, Webinars, and Speaking Engagements

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#### A DETAILED VIEW OF OUR SERVICES



Bridge leadership gaps with experienced interim executives who ensure stability and continued strategic momentum. Our consultants serve in short, mid, or long-term roles—onsite, remote, or hybrid—to maintain quality, drive performance, and support organizational continuity. Roles include COO, CIO, CQO, CSO, CCO, and more.

### Call Center Optimization & Supervision

Elevate your call center operations with expert guidance. We improve performance and service quality through team communication strategies, KPI monitoring, process improvement, and hands-on support for your frontline call center team.

### Strategic & Operational Planning

Turn strategy into action. We facilitate and guide your organization through the full planning process—from vision to execution—aligning your operational efforts with your strategic goals, mission, and long-term direction.

#### Patient-Centered Medical Home (PCMH)

No matter where you are on your PCMH journey, we provide the training, tools, and coaching to help you meet or renew your recognition. From transformation to sustainability, our support ensures your care model delivers measurable value.

## **LEAN Six Sigma Implementation**

Tap into proven methodologies with our certified LEAN Six Sigma experts. We deliver tailored training and implementation support to embed continuous quality and process improvement throughout your organization.

### Quality, Risk & Compliance Programs

Our experts develop and implement comprehensive, sustainable programs that address quality, risk management, and compliance—ensuring your organization meets expectations while engaging staff and driving improvement.

### **Customized Training & Speaking Engagements**

We offer onsite and remote training workshops, webinars, and keynote presentations tailored to health centers, PCAs, and HCCNs. From leadership to front-line staff, we cover a wide range of topics essential to CHC operations. Don't see what you need? Just ask—custom sessions are available.