



## **Struggling to Fill Care Coordinator or Patient Navigator Roles?**

### **KEY BENEFITS:**

Reduces Administrative Burden

Improves Patient Follow-Through

Closes Care Gaps

Enhances Quality Metrics

Flexible & Scalable

Promotes Health Equity

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We've got you covered! CURIS offers a dedicated team of remote Care Coordinators ready to support your patients and reduce the burden on your staff.

Even better—we work as a part of your team. Incorporating your work flows, policies, and procedures.

Reach out today to learn how we can help fill your staffing gaps with experienced, fully managed support.

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### **Contact Us:**

[info@curis-consulting.com](mailto:info@curis-consulting.com)

[www.curis-consulting.com](http://www.curis-consulting.com)



Supporting your care teams. Enhancing patient experience. Improving outcomes.

## **Our Core Services Include:**

### *1. Transitions of Care (TOC)*

Identify and engage patients during care transitions to ensure timely follow-up and reengagement with primary care.

### *2. Referral Management*

Manage complete referral processing and documentation across the full closed-loop cycle.

### *3. Order Tracking & Follow-Up*

Track and follow up on referrals, labs, and imaging to ensure timely completion and resolve care barriers.

### *4. Prior Authorizations*

Coordinate with payers to provide necessary documentation and secure approvals without delays.

### *5. Patient Scheduling & Reminders*

Assist with scheduling and communication to reduce no-shows and maintain care continuity.

### *6. Pre- & Post-Visit Outreach*

Engage patients before and after visits to prepare, follow up, and promote better outcomes.

### *7. Patient Communication & Engagement*

Address SDOH needs, close care gaps, and guide patients to screenings and services.

### *8. Data Collection & Reporting*

Deliver performance data and insights to support compliance, funding, and strategy.